

SOC automation

Automated Security Operations

ROI and Automation Metrics

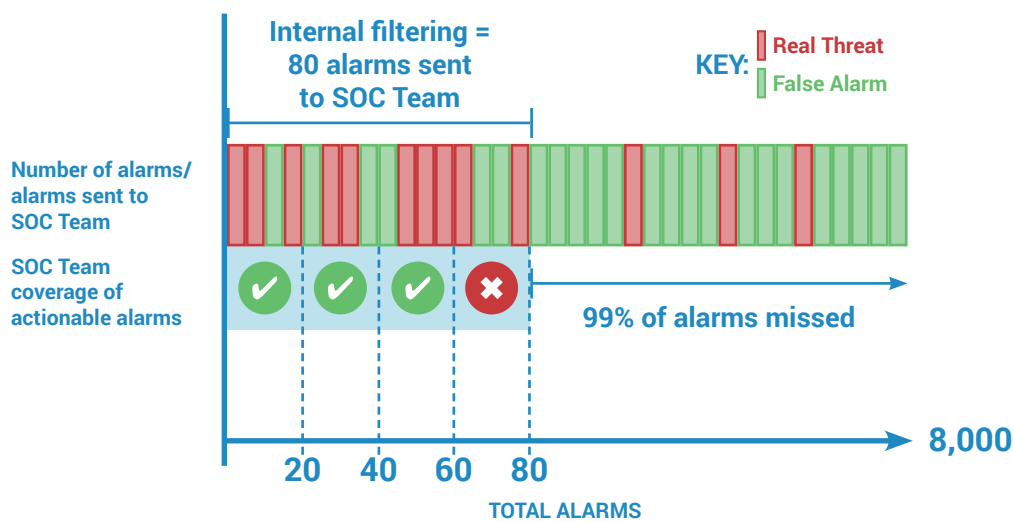
This is how SOCAutomation drastically reduces costs, whilst at the same time, increases coverage and visibility

Comparing Traditional SOC Incident Response to SOCAutomation SOC Incident Response

Traditional SOC Incident Response – NO AUTOMATION

| Scenario – an organisation with: | ALARM TYPES | | | | |
|---|----------------|----------------------|----------------|------------------------|-------------|
| | Virus/phishing | Recon/scanning/ DDoS | Access control | Compliance/ regulatory | Other |
| <ul style="list-style-type: none"> • 60,000 devices • 15 business units • 5 MIS teams • 3 locations • 3 outsourcers • SOC Team of 20 analysts | | | | | |
| 8,000 unfiltered alarms per day, of which, 80 (1%) are 'tuned' | 41.6 (52%) | 23.2 (29%) | 7.2 (9%) | 4.8 (6%) | 3.2 (4%) |
| Total time spent per tuned alarm, per analyst | 265 Minutes | 310 Minutes | 60 Minutes | 80 Minutes | 120 Minutes |

An average of 3 alarms can be covered per analyst. Out of the 80 alarms sent to the SOC Team, 20 are still left unchecked and unresolved



- Some of the actionable alarms sent to SOC Team turn out to be false positives
- 60/80 of the actionable alarms are covered by the SOC Team daily incident overrun of +20 alarms
- 99% of all alarms are unchecked from the offset - some of these could be real threats ignored
- The SOC Team are constantly firefighting against an unmanageable level of alarms

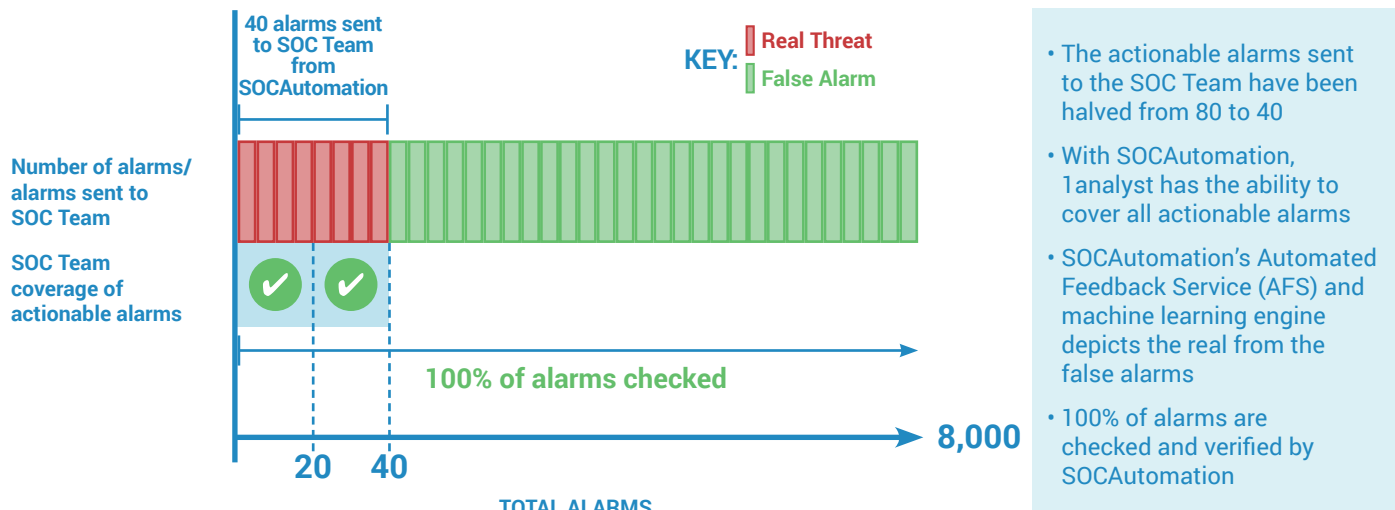
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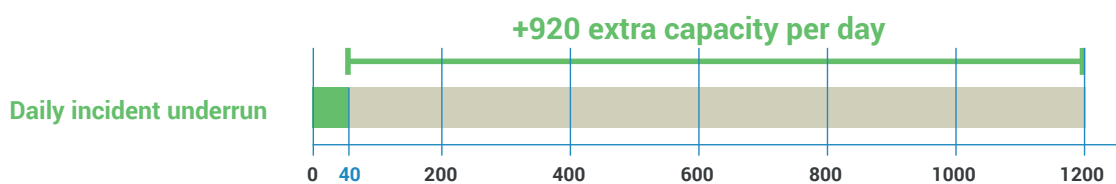
SOC Incident Response – WITH SOCAUTOMATION

| Scenario – an organisation with: | ALARM TYPES | | | | |
|---|----------------|----------------------|----------------|------------------------|-----------|
| | Virus/phishing | Recon/scanning/ DDoS | Access control | Compliance/ regulatory | Other |
| <ul style="list-style-type: none"> • 60,000 devices • 15 business units • 5 MIS teams • 3 locations • 3 outsourcers • SOC Team of 20 analysts | | | | | |
| 8,000 unfiltered alarms per day, of which, 8,000 (100%) are 'tuned' | 3,120 (52%) | 1,740 (29%) | 540 (9%) | 360 (6%) | 240 (4%) |
| Total time spent per tuned alarm, per analyst | 12 Minutes | 12 Minutes | 8 Minutes | 9 Minutes | 9 Minutes |

SOCAutomation creates the ability of 48 alarms to be covered per day, per analyst. This allows 1 analyst, out of your 20-strong team, to cover all actionable alarms



Net-Gain with SOCAutomation



A net-time of 920 alarms has been gained per day - this means that the majority of the SOC Team can be reallocated to conduct more beneficial security tasks for the organisation